

Medical Tiered Response Agreement

Between

Cornwall SDG Paramedic Services
Hereinafter referred to as "Paramedic Services"
and

The Township of South Glengarry (South Glengarry Fire Services),
The Township of North Glengarry (North Glengarry Fire Department),
The Township of South Stormont (South Stormont Fire and Rescue),
The Township of North Stormont (North Stormont Fire Service),
The Municipality of South Dundas (South Dundas Fire and Emergency
Services),

The Township of North Dundas (North Dundas Fire Department),
Hereinafter referred to as "the Fire Department"

Letter of Agreement dated the 19th day of January 2022

Scope:

This medical tiered response agreement is a voluntary non-contract program which establishes local protocols for multi-agency responses to life threatening medical incidents, incidents requiring specialised skills, or both. This agreement outlines capabilities, expectations, terms, conditions, and defines the criteria for participation.

This agreement will work in addition to the Ottawa Central Ambulance Communications Centre (OCACC) current SOP's in regards to "(..... when fire is dispatched to MVA, HAZMAT, etc.)"

Medical Tiered Response Agreement:

OCACC will promptly notify the Fire Department for the following medical emergencies:

1. Unconsciousness ("not awake", but not in active generalised seizure)
2. Vital Signs Absent (respiratory or cardiac arrest)
3. Airway Compromise (partial or complete obstruction, choking)
4. At the request of the responding paramedic crew or duty officer
5. All code 4 calls within the Fire Department's boundaries with an estimated paramedic response time greater than 20 minutes.

Exclusion

*Fire Services will **NOT** be tiered to Long-Term Care Facilities.

Responsibilities:

Written tiered response agreements provide a framework for cooperation of emergency services on a local level. The purpose of this agreement is to outline the roles and responsibilities of the Paramedic Services and the Fire Services when interacting at a Medical Tiered Response call scene.

Fire Services Shall:

- Ensure all medical equipment, including defibrillators are maintained in accordance with the manufacturer's recommendations. All efforts will be made to ensure that compatibility with Paramedic Services equipment is considered whenever purchases are made by the Fire Department.
- Ensure policies are in place to conform with industry environmental cleaning standards for stations, equipment, and apparel.
- Recognize that firefighting bunker gear is inappropriate attire for providing patient care. Alternate protection such as disposable gowns or coveralls are recommended.
- Ensure that no more than 2 FF's entire an address to assess the scene and patient requirements, unless otherwise directed by on-scene Paramedic Services personnel.
- Develop internal policies to ensure only members with required vaccinations enter the patient environment.
- Ensure that all staff that enter the patient environment:
 - Have been trained and certified by a credible agency to a Standard First Aid & BLS and Cardiopulmonary Resuscitation (CPR) level C with a defibrillation component.
 - Have received additional training regarding communicable disease transmission and protection.
 - Be competent in properly donning and doffing of all PPE components (as determined by the Fire Department)
 - Possess all required vaccinations and adhere to Communicable Disease prevention standards.
 - Have received training regarding PHIPPA regulatory requirements.

- Quarterly Reporting of response statistics to Paramedic Services.
 - Medical interventions utilised, unit and action times
 - Provided in accordance with Appendix A

Paramedic Services Shall:

- Provide medical supplies to the Fire Department, at cost recovery rates.

Terms and Conditions:

Fire emergencies and rescues shall supersede medical tiered response. It is recognized that the Fire Department may not be able to respond upon notification if occupied with another emergency or for any other reason as determined by their senior on duty fire officer.

The Tiered Response Agreement shall be reviewed regularly by Paramedic Services and the Fire Department designates to be affirmed, modified or revoked as required.

Termination:

Written notification must be sent to either party regarding termination of this agreement with 30 days notice.

This agreement will be reviewed upon request of either party.

Authorization:

By authorized signature each partner agency agrees to adhere to the criteria as set out within this agreement within 30 days.

Paramedic Services
Deputy Chief Wayne Markell

Date

Township of South Glengarry

Date

Township of North Glengarry

Date

Township of South Stormont

Date

Township of North Stormont

Date

Municipality of South Dundas

Date

Township of North Dundas

Date